



ALBERNI DISTRICT TEACHERS' UNION

Grievance Settlement- Grievance 97-078 (Parental Concerns)

The following settlement is in effect for handling Parental Concerns:

Regarding concern of parental complaints:

- Step 1 **Except where the nature of the complaint legally requires confidentiality, parental complaints will be referred back to an administrative officer.**

- Step 2 **Except where the nature of the complaint legally requires confidentiality, the administrative officer will recommend that the parent(s) speak directly with the teacher(s) involved.**